

AVIATION SERVICE CHARGES

(All charges effective from 01/02/2017)

	UNIT	IMPORT (VND)	EXPORT (VND)
GENERAL CARGO, MAIL			
HANDLING CHARGES FOR INTERNATIONAL CARGO			
• Handling charges			
○ Minimum charge	AWB/time	60.500	60.500
○ Service rate	Kg	1.020	840
• Cargo acceptance after cut-off time as requested by the Carrier			
○ Minimum charge	AWB/time		132.000
○ Service rate	Kg		1.160
• Express delivery			
○ Minimum charge	AWB/time	132.000	
○ Cargo delivery within 3 hours upon aircraft arrival	Kg	2.550	
○ Cargo delivery after 3 - 6 hours upon aircraft arrival	Kg	2.260	
○ Cargo delivery after 6 - 9 hours upon aircraft arrival	Kg	1.450	
HANDLING CHARGES FOR DOMESTIC CARGO			
• Handling charges			
○ Minimum charge	AWB/time	24.000	24.000
○ Service rate	Kg	270	270
• Cargo acceptance after cut-off time as requested by the Carrier			
○ Minimum charge	AWB/time		92.500
○ Service rate	Kg		310
• Cargo delivery within 2 hours upon aircraft arrival			

○ Minimum charge	AWB/time	92.500	
○ Service rate	Kg	310	

AFTER-HOURS SURCHARGE

• From 16:30 until 22:00 on normal business day	+ 10% surcharge
• From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays	+ 30% surcharge

STORAGE CHARGES

• Minimum charge	AWB/time	75.000	75.000
• First 3 days	Kg/day	650	650
• From the 4 th day until the 8 th day	Kg/day	1.280	1.280
• From the 9 th day onward	Kg/day	1.460	1.460

VALUABLE CARGO

HANDLING CHARGES FOR INTERNATIONAL CARGO

• Handling charges			
○ Minimum charge	AWB/time	1.100.000	1.100.000
○ Service rate	Kg	1.470	1.170

HANDLING CHARGES FOR DOMESTIC CARGO

• Handling charges			
○ Minimum charge	AWB/time	203.000	203.000
○ Service rate	Kg	600	600

AFTER-HOURS SURCHARGE

• From 16:30 until 22:00 on normal business day	+ 10% surcharge
• From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays	+ 30% surcharge

STORAGE CHARGES

• Minimum charge	KVĐ/day/time	1.170.000	1.170.000
• First 3 days	Kg/day	7.000	7.000
• From the 4 th day onward	Kg/day	12.900	12.900

VULNERABLE CARGO

HANDLING CHARGES FOR INTERNATIONAL CARGO

• Handling charges			
○ Minimum charge	AWB/time	71.000	71.000
○ Service rate	Kg	1.280	1.070

• Cargo acceptance after cut-off time as requested by the Carrier			
○ Minimum charge	AWB/time		132.000
○ Service rate	Kg		1.160
• Express delivery			
○ Minimum charge	AWB/time	132.000	
○ Cargo delivery within 3 hours upon aircraft arrival	Kg	2.550	
○ Cargo delivery after 3 - 6 hours upon aircraft arrival	Kg	2.260	
○ Cargo delivery after 6 - 9 hours upon aircraft arrival	Kg	1.450	

HANDLING CHARGES FOR DOMESTIC CARGO

• Handling charges			
○ Minimum charge	AWB/time	68.000	68.000
○ Service rate	Kg	310	310
• Cargo acceptance after cut-off time as requested by the Carrier			
○ Minimum charge	AWB/time		92.500
○ Service rate	Kg		310
• Cargo delivery within 2 hours upon aircraft arrival			
○ Minimum charge	AWB/time	92.500	
○ Service rate	Kg	310	

AFTER-HOURS SURCHARGE

• From 16:30 until 22:00 on normal business day	+ 10% surcharge
• From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays	+ 30% surcharge

STORAGE CHARGES

• Minimum charge	AWB/time	172.000	172.000
• First 3 days	Kg/day	770	770
• From the 4 th day until the 8 th day	Kg/day	1.530	1.530
• From the 9 th day onward	Kg/day	1.670	1.670

PERISHABLE CARGO

HANDLING CHARGES FOR INTERNATIONAL CARGO

• Handling charges			
○ Minimum charge	AWB/time	71.000	71.000
○ Service rate	Kg	1.280	1.070

• Cargo acceptance after cut-off time as requested by the Carrier			
○ Minimum charge	AWB/time		132.000
○ Service rate	Kg		1.160
• Express delivery			
○ Minimum charge	AWB/time	132.000	
○ Cargo delivery within 3 hours upon aircraft arrival	Kg	2.550	
○ Cargo delivery after 3 - 6 hours upon aircraft arrival	Kg	2.260	
○ Cargo delivery after 6 - 9 hours upon aircraft arrival	Kg	1.450	

HANDLING CHARGES FOR DOMESTIC CARGO

• Handling charges			
○ Minimum charge	AWB/time	35.000	35.000
○ Service rate	Kg	290	290
• Cargo acceptance after cut-off time as requested by the Carrier			
○ Minimum charge	AWB/time		92.500
○ Service rate	Kg		310
• Cargo delivery within 2 hours upon aircraft arrival			
○ Minimum charge	AWB/time	92.500	
○ Service rate	Kg	310	

AFTER-HOURS SURCHARGE

• From 16:30 until 22:00 on normal business day	+ 10% surcharge
• From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays	+ 30% surcharge

COLD STORAGE CHARGES

• Minimum charge	AWB/day/time	230.000	230.000
• Service rate	Kg/hour	170	170

PEACH, OCHNA INTEGERRIMA, KUMQUAT TREES – BRANCHES

HANDLING CHARGES FOR DOMESTIC CARGO

• Handling charges			
○ Minimum charge	AWB/time	45.000	45.000
○ Service rate	Kg	1.800	1.800

LIVE ANIMAL CARGO

HANDLING CHARGES FOR INTERNATIONAL CARGO

• Handling charges			
○ Minimum charge	AWB/time	165.000	165.000
○ Service rate	Kg	1.280	1.070

HANDLING CHARGES FOR DOMESTIC CARGO

• Handling charges			
○ Minimum charge	AWB/time	92.000	92.000
○ Service rate	Kg	310	310

AFTER-HOURS SURCHARGE

• From 16:30 until 22:00 on normal business day	+ 10% surcharge
• From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays	+ 30% surcharge

STORAGE CHARGES

• Minimum charge	AWB/day/time	240.000	240.000
• First 3 days	Kg/day	1.410	1.410
• From the 4 th day onward	Kg/day	2.710	2.710

DANGEROUS CARGO

HANDLING CHARGES FOR INTERNATIONAL CARGO

• Handling charges			
○ Minimum charge	AWB/time	242.000	242.000
○ Service rate	Kg	1.470	1.170

HANDLING CHARGES FOR DOMESTIC CARGO

• Handling charges			
○ Minimum charge	AWB/time	92.000	92.000
○ Service rate	Kg	310	310

AFTER-HOURS SURCHARGE

• From 16:30 until 22:00 on normal business day	+ 10% surcharge
• From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays	+ 30% surcharge

STORAGE CHARGES

• Dangerous cargo except weapons, explosive			
○ Minimum charge	AWB/day/time	127.000	127.000
○ First 3 days	Kg/day	1.990	1.990

○ From the 4 th day onward	Kg/day	3.920	3.920
• Weapons, explosive (licensed or not prohibited)			
○ Minimum charge	AWB/day/time	275.000	275.000
○ First 3 days	Kg/day	4.430	4.430
○ From the 4 th day onward	Kg/day	8.730	8.730

OVERSIZE, OVERWEIGHT CARGO

HANDLING CHARGES FOR INTERNATIONAL CARGO (BETWEEN 150 KG AND 3,5 TONS)

• Handling charges	Kg	1.200	1.050
• Cargo acceptance after cut-off time as requested by the Carrier	Kg		1.160
• Cargo delivery within 3 hours upon aircraft arrival	Kg	2.550	
• Cargo delivery after 3 - 6 hours upon aircraft arrival	Kg	2.260	
• Cargo delivery after 6 - 9 hours upon aircraft arrival	Kg	1.450	

HANDLING CHARGES FOR INTERNATIONAL CARGO (MORE THAN 3,5 TONS)

- Please enquire for quotation

HANDLING CHARGES FOR DOMESTIC CARGO (BETWEEN 150 KG AND 3,5 TONS)

• Handling charges	Kg	310	310
• Cargo acceptance after cut-off time as requested by the Carrier			
○ Minimum charge	AWB/time		92.500
○ Service rate	Kg		310
• Cargo delivery within 2 hours upon aircraft arrival			
○ Minimum charge	AWB/time	92.500	
○ Service rate	Kg	310	

AFTER-HOURS SURCHARGE

- Between 150 kg and 3.5 tons
 - From 16:30 until 22:00 on normal business day + 10% surcharge
 - From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays + 30% surcharge

STORAGE CHARGES

• First 3 days	Kg/day	650	650
• From the 4 th day until the 8 th day	Kg/day	1.280	1.280
• From the 9 th day onward	Kg/day	1.460	1.460

HUMAN REMAINS (NOT INCLUDING THE OSSUARY)

HANDLING CHARGES FOR INTERNATIONAL CARGO

• Handling charges	Casket	800.000	800.000
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HANDLING CHARGES FOR DOMESTIC CARGO

• Handling charges	Casket	340.000	340.000
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AFTER-HOURS SURCHARGE

- From 16:30 until 22:00 on normal business day + 10% surcharge
- From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays + 30% surcharge

	NOTE	UNIT	SERVICE RATE (VND)
OTHER SERVICES			
• Issuing of Airway Bills		KVĐ	110.000
• Cargo escort from the aircraft to the warehouse and vice versa		AWB/time	2.090.000
• Cargo escort from acceptance until storage	The service starts from the moment the cargo was placed onto the scale to go through the screening machine	AWB/time	1.000.000
• Cargo escort from cargo withdrawal from warehouse until completion of cargo delivery to customers		AWB/time	1.000.000
• Modifying, correcting information on the AWB		AWB/time	70.000
• Modifying/Disposing of delivery receipt		AWB/time	55.000
• Customs clearance service for transshipment or mishandling cargo		AWB/time	500.000
• Customs clearance service for air cargo	Excluding charges and tax as regulated by Vietnam Customs	Set of document	825.000
• Loose cargo delivery or cargo acceptance according to House AWB		House AWB	250.000
• Adding House AWB		House AWB	275.000
• Rebuilding-up service			
○ Whole ULD		Kg	800
○ Part of ULD			
▪ AKE/AKH		ULD	300.000
▪ Medium-height pallet	Pallet height ≤ 1,6 m	ULD	500.000
▪ High pallet	Pallet height > 1,6 m	ULD	800.000
• Cargo disposal service	+ 15% surcharge based on the total service charge as regulated by all relevant authorities		

AFTER-HOURS SURCHARGE

- From 16:30 until 22:00 on normal business day + 10% surcharge
- From 22:00 until 7:30 of the next normal business day, during weekend, public holidays and compensative days off for public holidays + 30% surcharge

FLIGHT SUPPORTING MATERIALS	UNIT	SIZE <i>(cm)</i>	PRE-TAX PRICE <i>(VND)</i>
• 5F160Ya adhesive tape	Roll		20.378
• Nylon sheet	Sheet	500 × 600	150.000
		600 × 800	180.000
• Sterilized wooden plank	Sheet	200 × 20 × 3	115.000
		100 × 20 × 3	94.000
		110 × 90 × 12	247.000
		120 × 90 × 15	299.000
• Wooden pallet	Piece	110 × 110 × 12	290.000
		120 × 110 × 15	312.000
		145 × 110 × 8	300.000
		145 × 110 × 12	330.000
• Plywood	Piece	156 × 110 × 15	385.000
		1,220 × 2,440 × 3	54.600
• Polyethylene film	Roll	Phi 50	133.380

GENERAL TERMS AND CONDITIONS FOR CARGO HANDLING SERVICES

1) SCOPE OF APPLICATION

This price list is used to calculate the handling charges applied for international and domestic inbound/outbound cargoes as well as transshipments handled by ACSV, including services such as providing equipment, space and manpower to load cargo onto/unload cargo from vehicles; cargo transportation within the cargo terminal area; supporting services outside the cargo handling area for Carriers.

ACSV's services are classified as air transportation service therefore ACSV abides all regulations set by relevant air transportation conventions and laws regarding compensation and compensation amount.

2) UNIT APPLIED

AWB: Master Airway Bill (MAWB), House Airway Bill (HAWB) or mail documents (CN38/ BC37).

AWB/time: The number of time that a handling service or supporting service are applied to a shipment on an AWB; in case the shipment consists of multiple types of cargo that require different handling services, each type of handling service is treated as one time service applied, express handling is treated as one type of handling service and as a result also treated as one time service applied.

3) CHARGE CALCULATION BASIS

1. The handling charges are calculated based on the gross weight of each type of cargo on each AWB, except when ground transportation is paid according to the chargeable weight on the AWB.
2. In case one cargo piece required multiple types of handling service, the handling charge is calculated using the highest handling rate among the types of handling service applied.
3. Type of handling service will be determined according to the following bases:
 - 3.1 Based on IATA cargo handling regulations and the Carriers' instructions.
 - 3.2 Based on the cargo handling agent's regulations.
 - 3.3 Based on customers' requirements and the actual circumstances.
4. Minimum charges are applied when the total service charge does not exceed the minimum charge.
5. In case of changing cargo handling service type during the handling process, the total handling charge will be the sum of all respective handling charges.

4) SERVICE CHARGE PAYER

- For international outbound cargo: The shippers.
- For international inbound cargo: The consignees.
- For other cases: According to the agreement between all concerning parties.

5) TAX AND FEES

The listed service rates do not include any relevant tax and fees.

6) OTHER ISSUES

In case of official request from the payer, the handling charges will be calculated according to the signed contract between all relevant parties.

For all other special handling cases not included in this price list, the handling charges will be calculated according to ACSV's policy at the time of service provision.

GENERAL TERMS AND CONDITIONS FOR CARGO STORAGE SERVICES

1) SCOPE OF APPLICATION

This price list is used to calculate the storage charges applied for international and domestic inbound/outbound cargoes stored at ACSV cargo terminal. ACSV's services are classified as air transportation service therefore ACSV abides all regulations set by relevant air transportation conventions and laws regarding compensation and compensation amount.

2) UNIT APPLIED

Hour: Rounding to 01 hour even when the storage time is under 60 minutes.

Day: Rounding to 01 day even when the storage time is under 24 hours.

AWB: Master Airway Bill (MAWB), House Airway Bill (HAWB) or mail documents (CN38/ BC37).

AWB/time: The number of time that shipments on an AWB are accepted into the warehouse; in case the shipment consists of multiple types of cargo that require different storage services, each type of storage service is treated as one time cargo accepted into the warehouse for storage.

3) CHARGE CALCULATION BASIS

The storage charges are calculated based on the gross weight of each type of cargo on each AWB.

Type of storage service will be determined according to the following bases:

1. Based on IATA cargo handling regulations and the Carriers' instructions.
2. Based on the cargo handling agent's regulations.
3. Based on customers' requirements and the actual circumstances.
4. Minimum charge are applied when the total service charge does not exceed the minimum charge.

4) SERVICE CHARGE PAYER

- 1) For outbound cargo: Free storage period and service rate applied for each type of cargo:
 - Shipper: Paying storage charge for outbound shipments from acceptance until the flight's scheduled time of departure.
 - Carrier: Paying storage charge for outbound shipments from the flight's scheduled date of departure until the flight's actual date of departure without any free storage period.
- 2) For inbound cargo: Free storage period and service rate applied for each type of cargo:
 - Consignee: Paying storage charge for inbound shipments from the flight's actual time of arrival until the cargo is delivered to the customers.
 - Carrier: Paying storage charge for misrouted cargoes, cargoes which the consignee refuses to receive and cargoes under the carrier's responsibility.
- 3) For other cases: According to the agreement between all concerning parties.

5) STORAGE FEE CHARGING TIME

For outbound cargo: From cargo acceptance until the flight's actual time of departure, excluding the corresponding free storage period.

For inbound cargo: From the flight's actual time of arrival until the cargo is delivered to the customers, excluding the corresponding free storage period.

6) FREE STORAGE PERIOD

- For general cargo, mail, vulnerable cargo, oversize and overweight cargo:
 - For inbound cargo: Free storage on the delivery date, the flight's actual date of departure and the following date, weekend, holidays and compensation day-off in case the holidays coincide with weekend.
 - For outbound cargo: Free storage on the acceptance date, the flight's scheduled date of departure the preceding date, weekend, holidays and compensation day-off in case the holidays coincide with weekend.
 - For transshipment, returned cargo as requested by the Carrier: Free storage on the cargo arrival date, the following date and the cargo departure date.
- For valuable cargo, perishable cargo, live animal cargo, dangerous cargo:
 - For inbound cargo: Free storage during the first 03 hours after the flight's actual time of arrival.
 - For outbound cargo: Free storage during the 06 hours prior to the flight's scheduled time of departure.
 - For transshipment, returned cargo as requested by the Carrier: Same free storage policy as general cargo.
- For warehouse storage only (without cargo handling): No fee will be charge for warehouse storage for general cargo on the day of withdrawal, no free warehouse storage policy for special cargo. The applicable charge is the highest warehouse storage charge that corresponds with each type of cargo.

7) STORAGE CHARGE CALCULATION IN CASE OF MULTIPLE PAYERS

For outbound cargo: Storage charge for the period payable by the shippers and storage charge for the period payable by the Carriers are calculated separately, combining both periods is prohibited.

8) TAX AND FEES

The listed service rates do not include any relevant tax and fees.

9) OTHER ISSUES

In case of official request from the payer, the storage charges will be calculated according to the signed contract between all relevant parties.

For all other special handling cases not included in this price list, the storage charges will be calculated according to ACSV's policy at the time of service provision.